Docket No.: 1247-0526P

AMENDMENTS TO THE SPECIFICATION

Please replace the paragraph beginning at page 20 line 14 with the following new paragraph:

The resetting monitoring portion 11a monitors setting information such as an IP (Internet protocol) address that is sent from the host terminal 2, and gives the host terminal 2 permission of permits a setting for connecting to the user terminal 1 host terminal 2 when communication via the Internet 4 is impossible. Meanwhile, the resetting monitoring portion 11a forbids a setting for reconnecting to the user terminal 1 via the Internet 4 when the user terminal 1 is already connected to the Internet 4 and communication between the user terminal 1 and the host terminal 2 is possible.

Please replace the paragraph beginning at page 21 line 20 with the following new paragraph:

The first communication portion 14 is realized by, for example, a modem that is a signal conversion apparatus for executing data communication with the host terminal 2 via a line control circuit for connecting to the PSTN 3 and the PSTM 3 via the PSTN 3. The second communication portion 15 is realized by, for example, a modem that is a signal conversion apparatus for executing data communication with the host terminal 2 via the network interface 6, the user-side LAN 5 and the Internet 4.

Please replace the paragraph beginning at page 26 line 8 with the following new paragraph:

At step S35, the host terminal 2 determines whether it has received the connection completion signal that represents the completion of connection of the network interface 6 to the user-side LAN 5, from the user terminal 1 that is under the remote maintenance contract, via the Internet 4. In a case where the host terminal 2 determines that it has received the connection

Docket No.: 1247-0526P

completion signal at step S35, the process proceeds to step S36, and in a case where the host

terminal 2 determines that it has not received the connection completion signal, the process

returns to step S35.

Please replace the paragraph beginning at page 27 line 17 with the following new

paragraph:

At step S41, the user terminal 1 monitors setting information sent from the host terminal

2, and determines whether it has received the setting information sent from the host terminal 2

via the PSTN 3 or the Internet 4. In a case where the user terminal 1 determines that it has

received the setting information at step S41, the process proceeds to step S42, and in a case

where the user terminal 1 determines that it has not received the setting information, the process

proceeds to step S43.

4

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